

This email was written from a radiologist to the oral surgeon who referred him to our office.

I hope you had a good conference....

I took your advice and contacted Dr Elfenbein's office, and they fit me into their schedule this past Wednesday. Root canal was done, temporary is in, I have a follow up later on this month, I believe.

Their care was excellent from beginning to end. The young lady on the phones was pleasant, informative, and knowledgeable about all things insurance, and had great empathy for the discomfort I was in. Dr. Elfenbein did the work on my molar himself and he even called me at home later to check up on me and how I was feeling. Clearly, I will be recalling all this when considering how to infuse my radiology departments with similar high levels of care.

Thanks so much again for the great referrals."