

Dorothy [REDACTED]
[REDACTED]
[REDACTED]

September 15, 2011

Leslie R. Effenbein, D.M.D
1001 Clifton Avenue
Clifton, NJ 07013

Dear Dr. Effenbein & Staff,

Words cannot express my appreciation and gratitude for your professional courtesy. You went above and beyond regarding my most recent root canal emergency.

Let me first compliment your exemplary staff. They all made sure I was comfortable and greeted me with absolute kindness and smiles all the time I was there. Your detailed explanations of each aspect of my procedure and your attention to detail was most comforting during a bit of a tense time for me. I guess I was more worried about losing my teeth than anything else.

Mostly, I do want to thank all of you for giving up your precious time off and tending to my emergency. It was unexpected and most gracious especially being that it was a holiday weekend and most sincerely appreciated.

I am currently pain free, thanks to you, your skills, your staff and state of the art hi-tech equipment. It is a comfort to know how much you care for your patients and even called after office hours to check on my condition. I can even chew on the right side of my mouth without pain now.

Last, but not least, you do get a GOLD STAR for office cleanliness !!!!!

Sincerely,

Dorothy [REDACTED]
(Mrs)