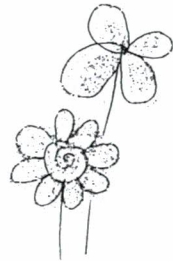


Dear Dr. Elfenbein,

I have been so busy with my mom being in the hospital and now at a facility for physical therapy, that I didn't realize the discount you provided to my bill.

I can't thank you enough for your generosity especially during these rough times with my mom and my husband being out of work.



Thank you.

Your kindness is greatly appreciated.
Thank you again.
Kindly,
Mary C.